City of Bloomington Utilities
Online Rental Services Feature

Benefits

Allows a **Property Owner** or **Management Agency** to view
property balances of water and wastewater bills before deposits
are returned.
Will relieve tenant turnover rush.
This is a **FREE** service.

How it works

To access Utilities Department Online Services go online at
www.bloomington.in.gov/utilities
Under featured services click **Pay utility bill**
Click on **Online Payment**
Type in **Username** and **Password** (First time users will have to create a new
Account to use this service.)
Click on **Rental Services** to create a property profile of your properties. A list
of all properties will appear after Ownership or Management of the property is
verified (There is also an option here to add properties for approval by CBU.)

Property listings will only show the address, the current balance and any amount
that is past due. Customer names or other account information are not available.